

OK to enter 6/23/07

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Chang, et al. **Examiner:** Jeanty, Romain
Serial No: 10/617,965 **Group:** 3623
Filed: July 11, 2003 **Docket:** YOR920030197US1 (8728-627)
For: **SYSTEMS AND METHODS FOR MONITORING AND CONTROLLING
BUSINESS LEVEL SERVICE LEVEL AGREEMENTS**

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA. 22313

AMENDMENT UNDER 37 U.S.C. 1.116

Examiner:

This reply is in response to the Final Office Action dated March 10, 2007. Please consider the following amendments and remarks.